2022 Cadillac CT5-V Blackwing: #N212352670: Service Update - Software Update For Multiple Modules - (Jun 6, 2022)

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Subject: N212352670 Software Update For Multiple Modules

Models: 2022 Cadillac CT5–V Blackwing

Release Date: June 2022

Attention:

Revision: 00

This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

Make	*Model*	*Model Year*		*RPO*	*Description*
		From	*To*		
Cadillac	CT5–V Blackwing	2022	2022		

Involved vehicles are marked "open" on the Investigate Vehicle History screen

in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

Condition	Certain 2022 model year CT5-V Blackwing vehicles may have modules that require software updates to improve performance.
Correction	Dealers will update the multiple modules with a software update.

h4>Parts Information

No parts are required for this repair.

Dealer Responsibility

Whenever a vehicle subject to this service update enters your vehicle inventory, or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin *must* be held and inspected/repaired per the service procedure of this bulletin *before* customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in

this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.