

2020 - 2021 Cadillac CT4-V CT5-V: Service Bulletin: #20-NA-123: Malfunction Indicator Lamp (MIL) Illuminated, DTCs U1961, U1983 Set - (Mar 8, 2021)

#20-NA-123: Malfunction Indicator Lamp (MIL) Illuminated, DTCs U1961, U1983 Set - (Mar 8, 2021)

Subject: Malfunction Indicator Lamp (MIL) Illuminated, DTCs U1961, U1983 Set

Brand:	Model:	Model Year:		Breakpoint:		Engine:	Transmission:
		from	to	from	to		
Buick	Envision	2021	2021	—	—	—	—
Cadillac	CT4	2020					
	CT5						
Chevrolet	Escalade Models	2021					
	Corvette	2020					
	Suburban	2021					
GMC	Tahoe						
	Yukon Models						

<i>Involved Region or Country</i>	North America, Middle East, GM Korea Company, Israel, Palestine
<i>Condition</i>	<p>Some customers may comment that the Malfunction Indicator Lamp (MIL) is illuminated.</p> <p>Technicians may find the following DTCs set:</p> <ul style="list-style-type: none"> • U1961 - Control Module Security Hardware Internal Malfunction • U1983 - Serial Data Gateway Module Security Hardware Internal Malfunction
<i>Cause</i>	This condition may be caused by not clearing the DTCs and also allowing a sleep cycle after programming or serial data authentication configuration.
<i>Correction</i>	Clear the DTCs and allow the vehicle to go into sleep mode.
<i>Version</i>	3
<i>Modified</i>	<p>Released June 02, 2020</p> <p>November 13, 2020 – Added the Cadillac Escalade Models, Chevrolet Suburban, Tahoe and GMC Yukon Models and Warranty Information.</p>

March 08, 2021 – Added the 2021 Buick Envision and 2021 MY to CT4, CT5 and Corvette.

Online URL:

<https://www.cadillacvnet.com/knowledge-base/article/2020-2021-cadillac-ct4-v-ct5-v-service-bulletin-20-na-123-malfunction-indicator-lamp-mil-illuminated-dtcs-u1961-u1983-set-mar-8-2021-57.html>