

2020 - 2021 Cadillac CT4-V and CT5-V: Service Bulletin: #PIT5796A: Drivers Memory Seat Does Not Adjust / Move To Its Full Travel - (Feb 5, 2021)

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#PIT5796A: Drivers Memory Seat Does Not Adjust / Move To Its Full Travel - (Feb 5, 2021)

Subject: Drivers Memory Seat Does Not Adjust / Move To
Its Full Travel

Brand:	Model:	Model Year:		VIN:		Engine:	Transmissi on:
		from	to	from	to		
Buick	Envision	2021		All	All	All	All
Cadillac	CT4	2020-2021		All	All	All	All
Cadillac	CT5	2020-2021		All	All	All	All
Cadillac	Escalade Models	2021		All	All	All	All
Chevrolet	Corvette	2020-2021		All	All	All	All
Chevrolet	Suburban	2021		All	All	All	All
Chevrolet	Tahoe	2021		All	All	All	All
GMC	Yukon Models	2021		All	All	All	All

Involved Region or Country

North America

Condition

Some customers may comment that when they use the driver's power seat switch, the seat does not move or does not move to its full travel. Examples, the driver's seat back will not recline or the seat will not move to the full rearward or forward position.

Cause

This concern could be caused by a software issue with the K40D Driver's Seat Adjuster Memory Module.

Online URL:

<https://www.cadillacvnet.com/knowledge-base/article/2020-2021-cadillac-ct4-v-and-ct5-v-service-bulletin-pit5796a-drivers-memory-seat-does-not-adjust-move-to-its-full-travel-feb-5-2021-53.html>