

2020 - 2021 Cadillac CT4-V and CT5-V: Service Bulletin: #PIT5796A: Drivers Memory Seat Does Not Adjust / Move To Its Full Travel - (Feb 5, 2021)

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Subject: Drivers Memory Seat Does Not Adjust / Move To Its Full Travel

| Brand: | Model: | Model Year: | | VIN: | | Engine: | Transmission: |
|-----------|-----------------|-------------|----|------|-----|---------|---------------|
| | | from | to | from | to | | |
| Buick | Envision | 2021 | | All | All | All | All |
| Cadillac | CT4 | 2020-2021 | | All | All | All | All |
| Cadillac | CT5 | 2020-2021 | | All | All | All | All |
| Cadillac | Escalade Models | 2021 | | All | All | All | All |
| Chevrolet | Corvette | 2020-2021 | | All | All | All | All |
| Chevrolet | Suburban | 2021 | | All | All | All | All |
| Chevrolet | Tahoe | 2021 | | All | All | All | All |
| GMC | Yukon Models | 2021 | | All | All | All | All |

Involved Region or Country

North America

Condition

Some customers may comment that when they use the driver's power seat switch, the seat does not move or does not move to its full travel. Examples, the driver's seat back will not recline or the seat will not move to the full rearward or forward position.

Cause

This concern could be caused by a software issue with the K40D Driver's Seat Adjuster Memory Module.

Online URL:

<https://www.cadillacvnet.com/knowledge-base/article/2020-2021-cadillac-ct4-v-and-ct5-v-service-bulletin-pit5796a-drivers-memory-seat-does-not-adjust-move-to-its-full-travel-feb-5-2021-53.html>