

2016 - 2021 Cadillac ATS-V -CTS-V - CT4-V: Service Bulletin: #18-NA-285: Information on Slight Movement in Park at Ignition On and Vehicle Start Up and/or During a Remote Vehicle Start Event - (Jan 22, 2021)

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Subject: Information on Slight Movement in Park at Ignition On and Vehicle Start Up and/or During a Remote Vehicle Start Event

This bulletin replaces PIP5293A. Please discard PIP5293A.

Brand:	Model:	Model Year: from	Model Year: to	VIN: from	VIN: to	Engine:	Transmi ssion:
							(8 Speed A utomatic c)
Cadillac	ATS	2016	2019	—	—	—	M5U, M5N
	CTS						
	CT4	2020	2021				M5N
	CT6	2016	2018				M5N,

				M5X
Escalad	2015	2017		M5U
e				
Models				
Chevrol	Camaro	2016	2021	M5T, M5U
et				
Colorad	2017	2021		M5T
o				
Corvett	2015	2019		M5U
e				
Express	2017	2021		M5U MQD
Silverad	2015	2018		M5U, M5X
o				
Models				
Silverad	2019	2019		M5U
o 1500				M5X
(New				MQE
Model)				
Silverad	2020	2021		
o 1500				
GMC	Canyon	2017	2021	M5T
Savana	2017	2021		M5U MQD
Sierra	2015	2018		M5U, M5X
Models				
Sierra	2019	2019		M5U
1500				M5X
(New				MQE

Model)

Sierra 2020 2021
1500

Yukon 2015 2017
Models

M5U

Involved Region or Country

North America, Argentina, Brazil, Chile, Guatemala, Peru, Europe, Israel, Middle East, China, Japan, Philippines, Thailand, Cadillac Korea, GM Korea Company

Condition

Some customers may comment that the vehicle may rock or move slightly forward or rearward while in Park at start up and/or when using the remote vehicle start function.

- This condition may be accompanied by a clunk noise.

Cause

This condition may be caused by the application of the 1-2-7-8 Reverse Clutch and the 1-2-3-4-5 Reverse Clutch in addition to residual transmission fluid in the other clutch packs creating a partial apply on start up.

- The movement may be more apparent at Ignition On, during a remote vehicle start.

As the 1-2-7-8 Reverse Clutch and the 1-2-3-4-5 Reverse Clutch are applied at Ignition On, the engine and portions of the transmission are at full idle speed causing the clutches to apply at a quicker rate than during a normal start. This movement is stopped by the park pawl and/or the transmission fluid exhausting completely from the clutch packs.

Correction

This condition is normal and no repairs should be attempted. This can be verified by comparing with another identically built vehicle under the same conditions.

Parts Information

No parts are required for this repair.

Version

2

Modified

Released September 21, 2018

January 22, 2021 – Added the 2020-2021 Model Years, additional Models and updated the Involved Region or Country section.

Online URL:

<https://www.cadillacvnet.com/knowledge-base/article/2016-2021-cadillac-ats->

[v-cts-v-ct4-v-service-bulletin-18-na-285-information-on-slight-movement-in-park-at-ignition-on-and-vehicle-start-up-and-or-during-a-remote-vehicle-start-event-jan-22-2021-50.html](#)