

2018 - 2019 Cadillac ATS-V - CTS-V: Service Bulletin: #20-NA-054: Rear View Camera Guidance Lines Dim After Radio Replacement or Programming

#20-NA-054: Rear View Camera Guidance Lines Dim After Radio Replacement or Programming - (Mar 3, 2020)

Subject: Rear View Camera
Guidance Lines Dim
After Radio Replacement
or Programming

Brand:	Model:	Model Year: from	to	VIN: from	to	Engine: Transmis sion:
Cadillac	ATS CTS XTS	2018	2019			
GMC	Terrain	2018	2018			

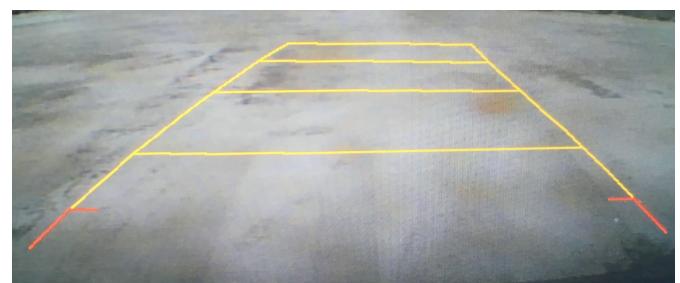
*Involved Region or Country
Additional Options (RPOs)*

North America
Equipped with Infotainment system
IOS, IOT, or IOU
Some customers, after having radio
replacement or radio reprogramming,
may report that the Rear-View Camera
(RVC) guidance lines are not as bold

Condition

as previously viewed, that they are faint, see-through, thinner, dim, or translucent; and they used to be more visible. A comparison between similar vehicle models may, or may not, show a difference in rear view camera guidance line appearance.

Original design:



New design:



Cause

This may be caused by installing calibration files released in mid-2018 during radio replacement or reprogramming of the radio. The change to increase translucency was done to prevent the lines from

obstructing objects in the field-of-view.

Correction

Do not attempt repairs. The thinner, lighter appearance of RVC guidance lines is operating to design intent.

Version

1

Modified

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<https://www.cadillacvnet.com/knowledge-base/article/2018-2019-cadillac-ats-v-cts-v-service-bulletin-20-na-054-rear-view-camera-guidance-lines-dim-after-radio-replacement-or-programming-23.html>