

# 2018 - 2019 Cadillac ATS-V - CTS-V: Service Bulletin: #20-NA-054: Rear View Camera Guidance Lines Dim After Radio Replacement or Programming

## #20-NA-054: Rear View Camera Guidance Lines Dim After Radio Replacement or Programming - (Mar 3, 2020)

**Subject:** Rear View Camera  
Guidance Lines Dim  
After Radio Replacement  
or Programming

Brand:	Model:	Model Year:	VIN:	Engine:	Transmis-	
		from	to	from	to	sion:
Cadillac	ATS CTS XTS	2018	2019			
GMC	Terrain	2018	2018			

***Involved Region or Country***  
***Additional Options (RPOs)***

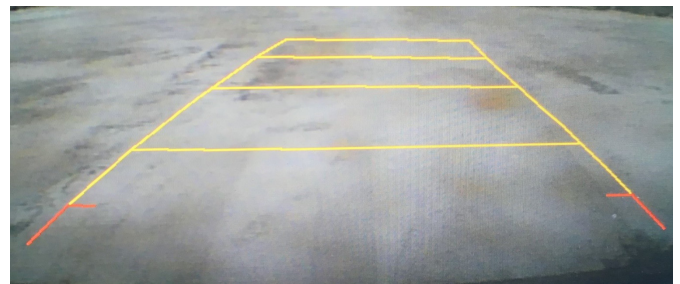
North America  
Equipped with Infotainment system  
IOS, IOT, or IOU

***Condition***

Some customers, after having radio replacement or radio reprogramming, may report that the Rear-View Camera (RVC) guidance lines are not as bold

as previously viewed, that they are faint, see-through, thinner, dim, or translucent; and they used to be more visible. A comparison between similar vehicle models may, or may not, show a difference in rear view camera guidance line appearance.

**Original design:**



**New design:**



*Cause*

This may be caused by installing calibration files released in mid-2018 during radio replacement or reprogramming of the radio. The change to increase translucency was done to prevent the lines from

obstructing objects in the field-of-view.

***Correction***

Do not attempt repairs. The thinner, lighter appearance of RVC guidance lines is operating to design intent.

***Version***

1

***Modified***

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Online URL:

<https://www.cadillacvnet.com/knowledge-base/article/2018-2019-cadillac-ats-v-cts-v-service-bulletin-20-na-054-rear-view-camera-guidance-lines-dim-after-radio-replacement-or-programming-23.html>