

2018 - 2019 Cadillac ATS-V - CTS-V: Service Bulletin: #20-NA-054: Rear View Camera Guidance Lines Dim After Radio Replacement or Programming

#20-NA-054: Rear View Camera Guidance Lines Dim After Radio Replacement or Programming - (Mar 3, 2020)

Subject: Rear View Camera
Guidance Lines Dim
After Radio Replacement
or Programming

Brand:	Model:	Model Year: from	to	VIN: from	to	Engine:	Transmis- sion:
Cadillac	ATS CTS XTS	2018	2019				
GMC	Terrain	2018	2018				

Involved Region or Country
Additional Options (RPOs)

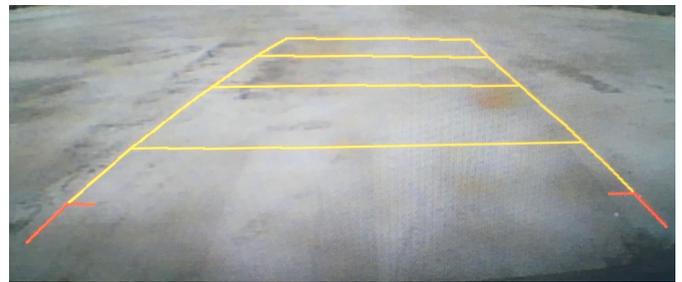
North America
Equipped with Infotainment system
IOS, IOT, or IOU

Condition

Some customers, after having radio replacement or radio reprogramming, may report that the Rear-View Camera (RVC) guidance lines are not as bold

as previously viewed, that they are faint, see-through, thinner, dim, or translucent; and they used to be more visible. A comparison between similar vehicle models may, or may not, show a difference in rear view camera guidance line appearance.

Original design:



New design:



Cause

This may be caused by installing calibration files released in mid-2018 during radio replacement or reprogramming of the radio. The change to increase translucency was done to prevent the lines from

obstructing objects in the field-of-view.

Correction

Do not attempt repairs. The thinner, lighter appearance of RVC guidance lines is operating to design intent.

Version

1

Modified

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<https://www.cadillacvnet.com/knowledge-base/article/2018-2019-cadillac-ats-v-cts-v-service-bulletin-20-na-054-rear-view-camera-guidance-lines-dim-after-radio-replacement-or-programming-23.html>