

# 2018 - 2019 Cadillac ATS-V - CTS-V: Service Bulletin: #20-NA-054: Rear View Camera Guidance Lines Dim After Radio Replacement or Programming

## #20-NA-054: Rear View Camera Guidance Lines Dim After Radio Replacement or Programming - (Mar 3, 2020)

**Subject:** Rear View Camera  
Guidance Lines Dim  
After Radio Replacement  
or Programming

| Brand:   | Model:            | Model Year:<br>from | to   | VIN:<br>from | to | Engine: Transmis<br>sion: |
|----------|-------------------|---------------------|------|--------------|----|---------------------------|
| Cadillac | ATS<br>CTS<br>XTS | 2018                | 2019 |              |    |                           |
| GMC      | Terrain           | 2018                | 2018 |              |    |                           |

*Involved Region or Country  
Additional Options (RPOs)*

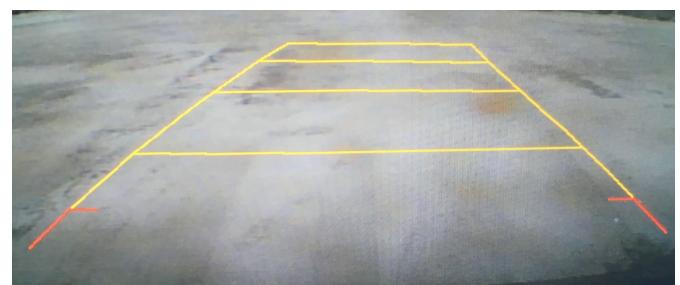
North America  
Equipped with Infotainment system  
IOS, IOT, or IOU

*Condition*

Some customers, after having radio replacement or radio reprogramming, may report that the Rear-View Camera (RVC) guidance lines are not as bold

as previously viewed, that they are faint, see-through, thinner, dim, or translucent; and they used to be more visible. A comparison between similar vehicle models may, or may not, show a difference in rear view camera guidance line appearance.

### Original design:



### New design:



### *Cause*

This may be caused by installing calibration files released in mid-2018 during radio replacement or reprogramming of the radio. The change to increase translucency was done to prevent the lines from

obstructing objects in the field-of-view.

***Correction***

Do not attempt repairs. The thinner, lighter appearance of RVC guidance lines is operating to design intent.

***Version***

1

***Modified***

Released March 03, 2020

Online URL:

<https://www.cadillacvnet.com/knowledge-base/article/2018-2019-cadillac-ats-v-cts-v-service-bulletin-20-na-054-rear-view-camera-guidance-lines-dim-after-radio-replacement-or-programming-23.html>