# 2018 - 2019 Cadillac ATS-V - CTS-V: Service Bulletin: #20-NA-054: Rear View Camera Guidance Lines Dim After Radio Replacement or Programming

## #20-NA-054: Rear View Camera Guidance Lines Dim After Radio Replacement or Programming - (Mar 3, 2020)

**Subject**: Rear View Camera

Guidance Lines Dim

After Radio Replacement

or Programming

| Brand:   | Model:            | Model Year: |      | VIN: |    | Engine: Transmis |       |
|----------|-------------------|-------------|------|------|----|------------------|-------|
|          |                   | from        | to   | from | to |                  | sion: |
| Cadillac | ATS<br>CTS<br>XTS | 2018        | 2019 |      |    |                  |       |
| GMC      |                   | 2018        | 2018 |      |    |                  |       |

Involved Region or Country Additional Options (RPOs)

Additional Options (KI Os)

Condition

North America

Equipped with Infotainment system

IOS, IOT, or IOU

Some customers, after having radio replacement or radio reprogramming, may report that the Rear-View Camera (RVC) guidance lines are not as bold

as previously viewed, that they are faint, see-through, thinner, dim, or translucent; and they used to be more visible. A comparison between similar vehicle models may, or may not, show a difference in rear view camera guidance line appearance.

### Original design:



## New design:



Cause

This may be caused by installing calibration files released in mid-2018 during radio replacement or reprogramming of the radio. The change to increase translucency was done to prevent the lines from

obstructing objects in the field-of-

view.

**Correction** Do not attempt repairs. The thinner,

lighter appearance of RVC guidance

lines is operating to design intent.

Version 1

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### Online URL:

https://www.cadillacvnet.com/knowledge-base/article/2018-2019-cadillac-ats-v-cts-v-service-bulletin-20-na-054-rear-view-camera-guidance-lines-dim-after-radio-replacement-or-programming-23.html